

MOSS WALL: WHAT TO EXPECT AFTER INSTALLATION

OUR GUARANTEE

We stand behind the quality of our moss walls with a **60-day guarantee** on all installations, regardless of your maintenance plan choice apart from public abuse or theft. During this period, we'll address any issues at no additional cost, ensuring your living artwork remains stunning from day one. Without as professional maintenance and the 60-day warranty expires you can all for a custom quote.

AFTER YOU WARRANTY PERIOD

After your 60-day warranty period, if your moss wall requires a repair, it will require a service call that will be billed at our standard rate of \$82 per hour plus materials.

BIANNUAL MOSS MAINTENANCE PROGRAM

****We highly recommend this program to protect your investment:****

Biannual Moss Maintenance Program Includes:

- **Preservation Treatment:** Glycerin application biannually to maintain vibrant color and proper hydration
- **Professional Inspection:** Thorough examination of moss wall structure and health
- **Cleaning Service:** Expert dusting and debris removal to keep your wall looking pristine
- **Moss Replenishment:** Small Touchups for areas requiring renewal or reinforcement
- **Detailed Documentation:** Maintenance log available upon request to track all services performed

We are committed to keeping your space fresh and thriving! If you have any questions, our team is always here to help. Thank you for trusting us to enhance your space with our biophilic designs!