

INTERIOR PLANTSCAPING: WHAT TO EXPECT AFTER INSTALLATION

Thank you for choosing our interior plantscaping services! Here's what you can expect in the weeks following your installation:

Acclimation Period (First 6 Weeks)

- ✓ It's normal for plants to shed some yellow leaves as they adjust to their new environment. This is part of the natural acclimation process, and our team will monitor their transition closely. During the initial acclimatization period, our horticultural technician will provide weekly maintenance to ensure optimal plant health and adaptation. After the first month, we transition to biweekly maintenance visits to continue supporting and monitoring the plant installation.

Horticultural Maintenance and Care

- ✓ Maintenance is scheduled on a **biweekly basis** to ensure your plants remain healthy and vibrant.
 - ✓ Each visit consists of **hydration, cleaning, pruning, and pest control** to maintain the best appearance and health of your plants.
 - ✓ Our **Integrated Pest Management Program** prioritizes the use of organic insect control materials whenever possible, ensuring a safe and sustainable environment.
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Quality Assurance

- ✓ Our Horticultural Supervisor will conduct random routine visits to ensure that our high standards are consistently met.
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Replacement Policy

- ✓ Any plant that falls below our high standards will be replaced at no charge to the customer. However, replacement plants cannot be stored on-site.
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Our Blooming Rotation Schedule:

Our botanical design follows a dynamic rotation schedule that keeps our spaces perpetually vibrant and fresh.

- **Succulents** – Refreshed every 3 months with new biophilic elements and succulents
 - **Orchids** – Rotated every 6 weeks, with artisan displays curated at our contractor's warehouse
 - **Anthuriums** – Updated every 3 months, with bloom colors selected based on the season
 - **Bromeliads** – Replaced every 2 months, with seasonal poinsettias featured in November and December
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Billing Policy

- ✓ Monthly maintenance invoices will be sent on the 1st of each month for that month's service and are due within 30 days.
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We are committed to keeping your space fresh and thriving! If you have any questions, our team is always here to help. Thank you for trusting us to enhance your space with our biophilic designs!